OPEN SOURCE CULTURE, STANDARDS, RISKS, AND REMEDIATION: A DEEP DIVE

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Disclaimer

IANAL;  // I am not a lawyer;
IANYL;  // I am not _your_ lawyer;
IANYP;  // I am not _your_ programmer;

The purpose of today’s talk is to provide an introduction to the Open Source Compliance

Only your legal counsel can tell you what you need to do
OPEN SOURCE GOVERNANCE BASICS

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Topics

• State of the industry
• A Brief History of Open Source Licensing
• OSS Obligations
• Why do you need a license?
• OSS License Basics
• Distribution models
• Common Misunderstandings
• Best Practices: How are Companies Handling Today?
• Remediation
• Q&A
2018 - EVERY INDUSTRY IS SHIFTING toward OSS

- AUTOMOBILE
- HEALTHCARE
- IOT
- EDUCATION
- SAAS
- MEDIA
- CONSUMER GOODS
- TELCO
The technology stack is changing quickly

- Package Managers
- Containers
- IoT
- Linux
Software Vulnerabilities are becoming well known

**OpenSSL**
- 17% of the Internet's secure web servers (500M) believed to be vulnerable to the attack
- Allowed theft of the servers' private keys, users' session cookies and passwords
- Typical age: 3-4+ years old (seen 13 years!)

**GNU Bash**
- Potentially affects hundreds of millions of computers, servers and devices
- Shellshock can be used to remotely take control of almost any system using Bash
- Typical age: 5 years old

**Linux GNU C Library (glibc)**
- Affects almost all major Linux distributions
- Millions of servers on the Internet contain this vulnerability
- Typical age: 3 years

**Apache Struts2**
- Remote Code Execution (RCE) vulnerability in the Jakarta Multipart parser
- Allows attacker to execute malicious commands on the server when uploading files
- Exploits are publicly available, simple to carry out, and reliable

CVE-2014-0160
CVE-2014-6271
CVE-2015-0238
CVE-2017-5638
THE SOFTWARE SUPPLY CHAIN IS BECOMING MORE COMPLEX

SOFTWARE PACKAGES
CONTAINERS
BUILD DEPENDENCIES
SOURCE CODE
BINARIES
MULTIMEDIA FILES
COPY+PASTED SOURCE CODE
COMMERCIAL CODE

PARTNER CODE
OPEN SOURCE PROJECTS
YOUR CODE
SUPPLIER CODE
THE STATE OF COMPLIANCE IS POOR

AVERAGE OSS DISCLOSED BY CUSTOMERS
AVERAGE OSS DISCOVERED BY FLEXERA’S AUDIT TEAMS (FOR THE SAME PROJECTS)

Source: Flexera Professional Services Audit data 2012 - 2017
A BRIEF HISTORY OF OPEN SOURCE LICENSING

1940s-1980s Commercial, one-off and public domain dominate
1976 US Copyright Act of 1976
198x “Freeware” and one-off licenses
1985 X11/MIT license
1988 first GPL licenses for Emacs/Bison/etc.
1988 BSD license
1989 GPL v1
1991 GPL v2 / LGPL v2
2002 Affero GPL v1
2007 GPL v3 / LGPL v3 / Affero GPL v3
OPEN SOURCE – OBLIGATIONS

Open Source is commonly confused with “Free” as in no cost software

Open source may be Free of Cost, but is not Free of Obligations

Common referred to as “Free as in Speech, not Free as in Beer”

Open Source licenses have a list of obligations that users must follow in order to legally use the open source library under that license

The act of following these obligations is called OSS Compliance or License Compliance

Your Compliance actions depends on how you are using these OSS components

Most licenses have Multiple Obligations
### COMMONLY SEEN OBLIGATIONS

<table>
<thead>
<tr>
<th>Obligation</th>
<th>Type of Obligation</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Share Source</td>
<td>Copyleft aka Viral</td>
<td>Author requires user to share source code</td>
</tr>
<tr>
<td>Give Credit</td>
<td>Notice or Attribution</td>
<td>Name of author must be reported in About Box, Documentation, Website, etc...</td>
</tr>
<tr>
<td>Share Patents</td>
<td>Patent Clause</td>
<td>Author requires permission to use patents or license patents in this open source project</td>
</tr>
<tr>
<td>Restrict use</td>
<td>Restrict who can use this code</td>
<td>Restriction on military use, restriction on nuclear facilities, geography/countries, commercial use etc..</td>
</tr>
<tr>
<td>Vanity/One Off Licenses</td>
<td>Give me free beer, say a prayer, Do No Evil</td>
<td>Requests by the author to do some sort of action not typically seen in contracts or licenses</td>
</tr>
<tr>
<td>Preserve Attribution</td>
<td>Attribution</td>
<td>Requires attribution/copyrights to be preserved in the source code</td>
</tr>
<tr>
<td>Provide Disclaimer</td>
<td>Disclaimer</td>
<td>Explain that the open source author is not responsible for the use of the software, even if it has defects</td>
</tr>
<tr>
<td>Supply Original License text</td>
<td>License Text</td>
<td>Requires text of entire license to be provided to users</td>
</tr>
<tr>
<td>Commercial Terms</td>
<td>Pay for use of code</td>
<td>Classic software business model license</td>
</tr>
</tbody>
</table>
OPEN SOURCE – TWO COMMON LICENSE PHILOSOPHIES

Copyleft/Viral – Requires release of source code (some or all)

General Public License (GPL)
– You must supply all source if you link against GPL code and distribute the product

Lesser General Public (LGPL)
– You must supply source to linked library if you link against LGPL license library

Affero General Public License (AGPL)
– You must give source away if you use AGPL code and provide Network Access to the product (specifics may murky depending on who you talk to!)

Permissive – Requires a notice in About Box, documentation, source code, NOTICE file, etc..

BSD
MIT
Apache Software License 1.1
Apache Software License 2.0
Vanity/One Off Licenses

Free Beer License

(e.g. Poul-Henning Kamp malloc)

* "THE BEER-WARE LICENSE" (Revision 42): * <phk@FreeBSD.ORG> wrote this file. As long as you retain this notice you * can do whatever you want with this stuff. If we meet some day, and you think this stuff is worth it, you can buy me a beer in return Poul-Henning Kamp

Good Not Evil terms

The author requires you to do “Good” not “Evil” with their software

(e.g. Json.org)

The Software shall be used for Good, not Evil.
WHY DO YOU NEED AN OPEN SOURCE LICENSE?

Copyright law (in many places) means that all source is explicitly copyright the original author EVEN if not marked

You have no right to use someone else’s code without permission

Open Source (and commercial) licenses are the way of giving permission to use source code

Lack of license shows lack of maturity for the OSS project, often a sign of other problems!

It is **not** Open Source if you don’t have a license
WHAT DOES COMPLIANCE LOOK LIKE?

You provide copyright notices in your About Box, Documentation, etc..
You pass along License text to your users
You provide the source code for GPL, LGPL, etc. modules
You mark changes in source files
You pay required Patent licensing
You pay for commercial libraries as needed
You respect web service SLAs
You do this for every release
WHAT DOES COMPLIANCE LOOK LIKE – LICENSE NOTICES

about:license

Binaries of this product have been made available to you by the Mozilla Project under the Mozilla Public License 2.0 (MPL). Know your rights.

All of the source code to this product is available under licenses which are both free and open source. A URL identifying the specific source code used to create this copy can be found on the build configuration page, and you can read instructions on how to download and build the code for yourself.

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- acorn License
- Adobe CMap License
- Android Open Source License
- ANGL E License
- Apache License 2.0
- Appie License
- Apple/Mozilla NPFruntime License
- ARM License
- Backbone License
- Dispatch License
- Cairo Component Licenses
- Chromium License
WHAT DOES COMPLIANCE LOOK LIKE – SOURCE BUNDLES

about:buildconfig

Source
Built from https://hg.mozilla.org/releases/mozilla-release/rev/b6609550c211cbe55267fe8c34f6a207159b6205d

Build platform

target
i686-pc-mingw32

Build tools

<table>
<thead>
<tr>
<th>Compiler</th>
<th>Version</th>
<th>Compiler flags</th>
</tr>
</thead>
<tbody>
<tr>
<td>cl</td>
<td>1800</td>
<td>-TC -nologo -D_HAS_EXCEPTIONS=0 -W3 -Gy -archIA32 -FS -wd4244 -wd4267 -wd4819 -we4553</td>
</tr>
<tr>
<td>cl</td>
<td>1800</td>
<td>-TP -nologo -D_HAS_EXCEPTIONS=0 -W3 -Gy -archIA32 -FS -wd4251 -wd4244 -wd4267 -wd4345 -wd4351 -wd4800 -wd4819 -we4553 -GR -DNDEBUG -DTRIMMED -Zi -UDEBUG -DNDEBUG -GL -wd4624 -wd4952 -O1 -Oy</td>
</tr>
</tbody>
</table>

Configure arguments

COMMON MISUNDERSTANDINGS

Just because code is available, this does not give you any permission to use it.

“Freely Available” != Open Source

“Public Domain” is different than “Open Source”

You still have Compliance tasks even if you don’t ship your product (SaaS or internal use)

Belief that Commercially licensed code has no OSS obligations
MINIMIZATION AND JAVASCRIPT

Most organizations are minimizing their JavaScript to save download time, speed up execution and obfuscate their code.

In many cases, only the minified versions of open source JavaScript libraries are being checked into SCM.

Additionally, many OSS packages will be concatenated together.

Over minimization is hiding version info and prevents humans for identifying old versions.

Always store originals in un-minified form.
YOUR DELIVERY METHOD AFFECTS OBLIGATIONS

**SaaS vs shipping product (e.g. a distribution)**
- Most OSS Licenses only come into effect upon Distribution

**Embedded Linux vs Application running on Linux**
- Are you shipping Linux or are your users bringing their own?

**Client / Server pieces**
- Some parts hosted, some parts distributed

**Mobile applications**
- Classic distribution with some possible Appstore implications

**Web / JavaScript front ends**
- The Javascript, HTML, CSS sent to users browsers
YOUR PRODUCT LIVES IN A DEEP STACK OF OSS AND $

<table>
<thead>
<tr>
<th>Company Product/Apps</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Applications</strong></td>
<td>Office</td>
</tr>
<tr>
<td><strong>System Libraries &amp; Frameworks</strong></td>
<td>OpenSSL, Java, MySQL</td>
</tr>
<tr>
<td><strong>Drivers</strong></td>
<td>LKM, LKM, LKM, ?</td>
</tr>
<tr>
<td><strong>Kernel</strong></td>
<td>Linux Kernel v3.14.4</td>
</tr>
<tr>
<td><strong>Bootloader</strong></td>
<td>U-boot v2013.07</td>
</tr>
<tr>
<td><strong>Firmware</strong></td>
<td>Firmware</td>
</tr>
</tbody>
</table>

Typical Linux Stack
FULL LINUX STACKS HAVE MANY OWNERS

The software development team is often different than the release team the puts a product into productions.

Things often fall in the gaps between these teams.

They often have different management, legal contacts, understanding of OSS licensing.

Companies many know some OSS from the release team (e.g. Linux, Apache httpd, MySQL, etc..) or some OSS from the software team (zlib, openssl, etc..) but not always from both.

A “good” list for the release team is often confused for a “good” list for the actual product.

Linux distributions often lead to long lists of OSS components but not always a clear understanding of the company’s OSS choices in the product.
LINUX: COMMON AREAS OF CONCERN

• Linux can be complicated and contain many moving pieces

• The base for the OSS often comes from the outside

• While Everything is required to be declared, this is often hard

• Components that MUST be declared
  • Linux Kernel
  • Busybox
  • iptables / ipchains
  • U-boot
  • Multimedia & Codecs (e.g. ffmpeg, h264, etc.)

Additions to your base Operating System (e.g. RPMs, etc.)

Modifications to Device Drivers
COMMON AREAS OF CONCERN

While it is best to have a “Full” accounting of all third party software, certain components may have a higher priority than others.

1) Linux related technologies w/ GPL licensing
2) Cryptographic components – often highly targeted, and also have legal tracking requirements for export anyway
3) Compression components – similar to cryptography in terms of usage and programming techniques. Often highly targeted.
4) Multi-media components. Wildly used, often contains crypto and compression routines themselves. Patent concerns
5) Applications Platforms – widely used, often contain crypto and compression, complex
6) Databases – central to all systems, complex
QUESTIONS TO ASK YOUR DEVELOPMENT TEAM

- Do we have a list of the open source and commercial libraries we are using?

- How deep have we looked? How complete is this list?

- What Cryptography, Compression, Multimedia and Application Server libraries are we using?

- Does this list include all libraries brought in through repository managers like Maven / Ruby Gems / npm, etc...?

- Do we have a list of all the web services we depend on? (e.g. credit card processors, stock price lookup, etc...)

- What Databases are we using? (including sql, nosql, embedded, etc..)

- Do we ship VMs or Applications to our customers? What OS, OSS components and software stack are we shipping?

- What is the “Full Stack” required to run our product – including the OSS, DB, etc...?

- Do we have a “Disclosure List” from our commercial vendors
Commercial Compliance Issues
COMMERCIAL COMPONENTS COMPLIANCE ISSUES

Commercial components are not often well marked, often move around
Get a list of known commercial components / check names / paths

Commercial components often contain large amounts of undeclared OSS code
All commercial components should come with a disclosure list of OSS that it uses
Push for such a list in contracts and via email discussions w/ a vendor
It’s usually not your job to perform a full review but you may have to
Find 1-5 undeclared OSS components to “force the issue” as needed
•Zlib / libpng / openssl / glibc / ffmpeg are all good candidates for easy discovered undisclosed OSS components
SUPPLIERS CODE AND SDKS COMPLIANCE ISSUES

• You may also receive source code from Commercial companies

• Vendors do not always mark code as clearly as they should

• GPL code will be right next to Commercial or GPL/Commercial code

• Often open source code is NOT marked and its licensing is unclear

• Know your contact person and have a process for logging IP bugs or Questions

• Developers often get confused about whether this code is commercially or GPL licensed
DEALING WITH COMMERCIAL COMPONENTS

• Binary analysis is often needed

• The suppliers code may be in a special format (encrypted, stripped of symbols, compressed, etc...) see if you can get an unmodified file from before these modifications were performed

• Push for an independent outside review as needed

• Set a contractual standard for disclosure levels

• Understand that Linux OS full system compliance is difficult and the use of “ALL” in contract language may be difficult to enforce
SaaS Compliance Issues
WHAT’S DIFFERENT ABOUT SAAS?

Traditionally software is distributed to end users through physical means (via CD, embedded device, download, etc…)

Classic open source and commercial licenses were written with this in mind.

Many open source licenses only come into effect with a classic distribution (esp. many people’s concern the GPL)
This is sometimes known as the “ASP loophole”

SaaS projects are not distributed in the classic way but instead run on a network server

Users come to the software instead of the software coming to the users.
WHAT’S DIFFERENT ABOUT SAAS? (CONT.)

Because of the perceived reduced compliance needs around the GPL many companies stopped or reduced urgency in tracking OSS licensing for SaaS projects.

Little or no credit was being given to the OSS backbones of popular SaaS products and changes were not being passed back to the community.

This lead to concern in the OSS community about “Free Riders”

Members of the OSS Community responded with the Affero General Public License (AGPL) in 2002 and updated it in 2007.
WHAT IS THE AFFERO GPL / AGPL?

The AGPL was designed to close the ASP loophole by treating network access as similar to a distribution.

The basic intent is to require source code for the entire application to be offered to the end users.
COMMON AGPL-STYLE LIBRARIES

The most common AGPL style libraries we see are:

• iText PDF generation library (dual licensed AGPL or commercial)
• MongoDB (Dual license AGPL w/ exception or Commercial)
• Berkeley DB/Sleepycat (now AGPL or Commercial)
• Funambol (AGPL or Commercial)
• Ghostscript (now AGPL or Commercial)
• Noe4J (GPLv3/AGPL or commercial)
• Magento (OSL – similar to the AGPL)

Many of these are dual licensed with commercial options.
Untracked Libraries with Vulnerabilities – old versions of OSS libraries

The AGPL is the classic OSS concern for SaaS vendors

Other AGPL like licenses include:
- Common Public Attribution License
- Open Software License

Other licenses that require review and compliance include:
- Commercially licensed libraries and tools
- Components marked “Not For Commercial Use”
- Components with restrictions on types of use (e.g. no military use)
- Licenses based on use, not just distribution
- Web attribution licenses (e.g. put a link on your homepage)
- Components with Unknown license terms
OTHER SAAS COMPLIANCE ISSUES

Images, Icons, Fonts and Sounds
   People are very good at recognizing these types of resources and their history often gets confused by the developers

Javascript and CSS
   Often treated as a distribution with all the classic compliance requirements

Patent Licenses
   Certain technologies like MPEG or other codecs may require license fees even if open source libraries are providing the functionality

Private Installations
   Certain large customers may require private installs.
   These are a classic distribution
Business models change, sometimes overnight.

“Everyone” is a SaaS-only company until they get at least one very large company who wants a privately hosted version

SaaS projects often have many more GPL dependencies than a classic application and are hard to refactor or fix when going “Private” and trying to comply with Distribution-style obligations

The time scales for reviewing OSS dependences is often very short, sales team driven, not development team driven.
We found things we shouldn’t be using;
Now what?
HOW ARE COMPANIES HANDLING TODAY?

Option 1:
Remove and rewrite / get new OSS

A company may remove the rejected code and rewrite / re-implement the feature with new code

Very common during M&A and for risk adverse orgs

Risks / Drawbacks:
Time require for rewrite
“Dirty-room” re-implementations
New code’s license may be no better
HOW ARE COMPANIES HANDLING TODAY?

Option 2:
Contact Author and ask for license

A company may try to contact the author and ask / suggest an acceptable license (commonly MIT/BSD)
Sometimes through an intermediary (outside legal)

Risks / Drawbacks:
Author is now aware of use
Author may desire stronger license than you
Author may require Commercial license
The license is longer than the code!
HOW ARE COMPANIES HANDLING TODAY?

Option 3:
   Wait and See

A company may decide to do nothing, ship software and see if problems occur

Common for old code & risk tolerant orgs

**Risks / Drawbacks:**
   Copyright infringement
   License problem if forced to comply
   Can’t properly disclose OSS licenses
PICKING ALTERNATIVES TO REJECTED OSS LIBRARIES

• In many cases GPL v2 or GPL v3 libraries are appropriate and expected (especially lower in the stack)

• If you expect to keep your source closed you will more likely be required to remove GPL licensed code if found in these closed areas

• Picking an appropriate Alternative library has certain considerations
  • You development team is likely the best team to pick an alternative

  • Legal should specify allowed licenses (e.g. MIT/BSD/Apache/Commercial)

  • Legal should specify forbidden licenses (e.g. GPL/Affero/CC-SA)

• If an open source project can NOT be found, a “build” decision is made

• Projects will sometimes (rarely) provide commercial re-licensing of GPL code

• Do not let your team try to “relicense” the project without permission
WHAT IS SOFTWARE COMPOSITION ANALYSIS?

Today, developers are leveraging more than 50% of open source software (OSS) in their proprietary applications to speed up time to market and drive innovation.

Security risk - Vulnerable OSS Components

IP risk - Non compliance with OSS obligations

Reputation
BEGIN BY ESTABLISHING A PROCESS FOR SCA

Start with automated high level analysis of all your code.

GET A TEAM IN PLACE

FIX HIGH PRIORITY ISSUES

PAY ATTENTION TO VULNERABILITY ALERTS

Get detailed analysis of high risk code.
CREATE A PROCESS THAT WORKS FOR YOUR COMPANY

Steps for Implementing an Open Source Management System:

- Create Policy
- Fix Issues
- Develop Code
- Request to use OSS
- Use OSS
- Review OSS
- Comply
HOW MATURE IS YOUR SCA PROCESS?

**OPTIMIZED**
Level 4
ARE WE OPTIMIZED FOR GROWTH, SCALABILITY AND DIGITAL TRANSFORMATION?

**AUTOMATED**
Level 3
HAVE WE AUTOMATED PROCESSES FOR SCALE AND BEST USER EXPERIENCE?

**ENABLED**
Level 2
ARE WE USING STANDARD VULNERABILITY MANAGEMENT, OSS COMPLIANCE AND OBLIGATION MANAGEMENT PROCESSES ACROSS ALL PRODUCTS?

**REACTIVE**
Level 1
ARE OUR APPLICATIONS SECURE, COMPLIANT AND CENTRALLY MANAGING OBLIGATIONS?

Key Software Composition Analysis Business Processes

- Vulnerability Management
- License Management
- Obligation Management
- Component Analytics
FLEXERA OSS AUDIT TEAM

No Disclosures | M&A Audits | Baseline Audits
---|---|---
87% | 41% | 49%

Priority 1 Issues eg. GPL, APGL | Priority 2 Issues eg. commercial, unknown
FLEXERA SURVEYS THE INDUSTRY

Increasing Open Source usage and lack of Open Source governance

**DOES YOUR COMPANY HAVE A FORMAL OPEN SOURCE SOFTWARE (OSS) ACQUISITION AND USAGE POLICY?**

- Yes: 37%
- No: 43%
- I don't know: 19%

**DOES YOUR COMPANY CONTRIBUTE TO OPEN SOURCE PROJECTS?**

- Yes: 33%
- No: 47%
- I don't know: 20%

Many individuals and companies contributing to open source projects lack their own internal open source acquisition and usage policies. **43% of developers contributing to OSS are not aware of a formal OSS usage policy.**
SETTING STANDARDS

Questions to ask your teams

“Are we using the latest version of Apache Struts 2?”

What if a customer said “Our IT dept refuses to deploy any applications with OpenSSL”?

“Are we vulnerable to that CVE in the news?”

Only 37 percent of companies have an open source acquisition or usage policy.

39 percent said that either no one within their company is responsible for open source compliance—or that they don’t know who is.

33 percent say their companies contribute to open source projects.

Of the 63 percent of respondents without a policy or who do not know if a policy exists, 43 percent contribute to open source projects.

63 percent say either their companies don’t have an open source acquisition or usage policy, or they don’t know if one exists.
THANK YOU

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