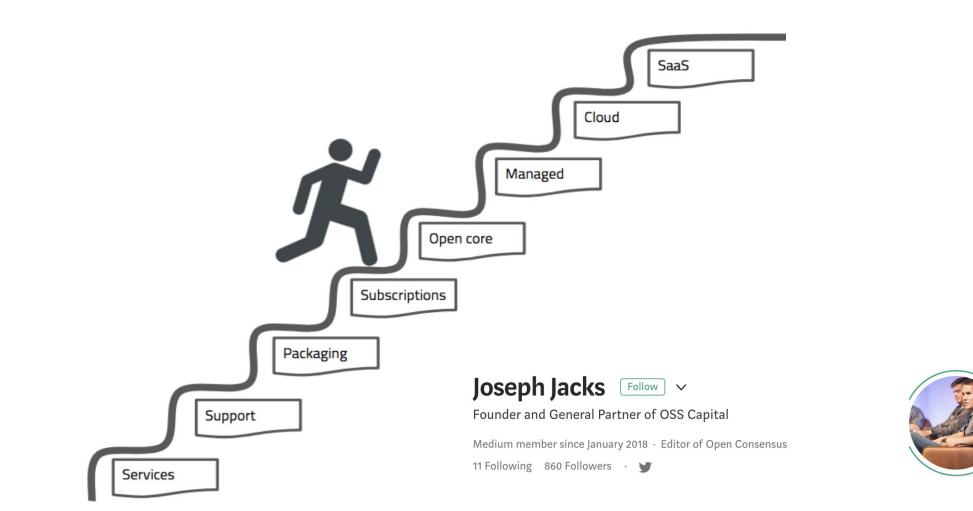


Is your DevOps 'tool tax' weighing you down? How can a single application across the lifecycle help

Brandon Jung VP Alliances, GitLab

Open source business models



Collaboration

Transparency





Values that make a difference



From idea to production: 200% faster



Aspiration: Shift-left

"Consumers want to interact with us in new, different ways. Shifting left enables us to fix problems earlier and be competitive in creating digital experiences quickly... It's table stakes."

Michael, Director of Product Integrations

S&P 500 Telecommunications, Mass Media

Listen to live broadcast





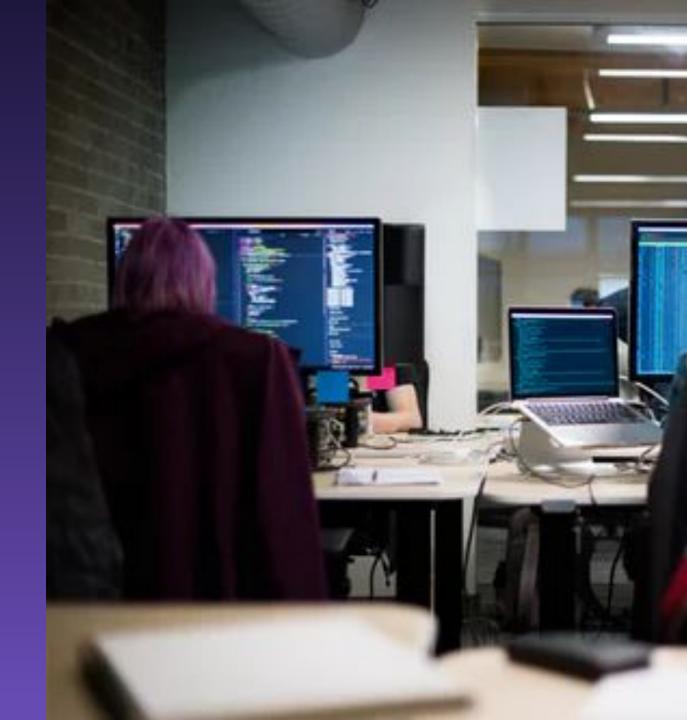
Problem: Tool tax

"Our feedback cycle took two weeks before we consolidated. It would have taken us 10 plus people to manage multiple tools."

Michael, Director of Product Integrations

S&P 500 Telecommunications, Mass Media

Listen to live broadcast



Solution: Fast results

"We now do **1000s of deployments per week** to our front-end with GitLab. Our GitLab team is 2 people and they support 1000 users. The **feedback life cycle went from 2 weeks to seconds**."

Michael, Director of Product Integrations

S&P 500 Telecommunications, Mass Media

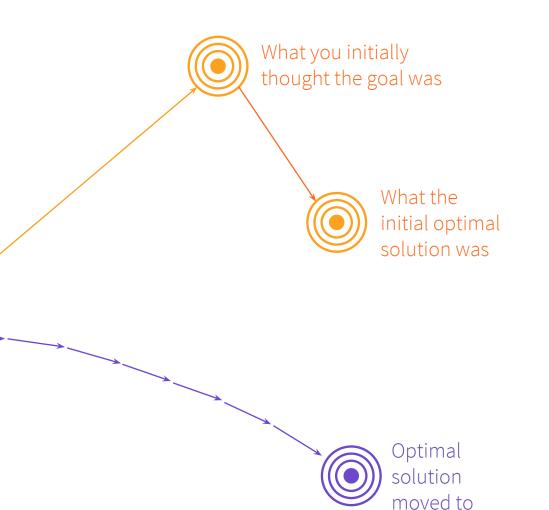
Listen to live broadcast





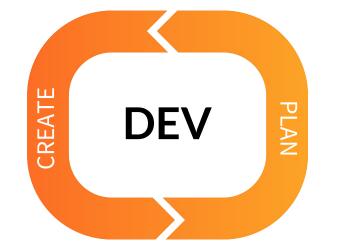
Why is this relevant?

Cycle time compression may be the most underestimated force in determining **winners & losers in tech**.

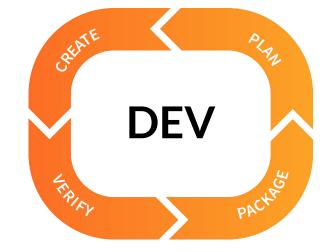


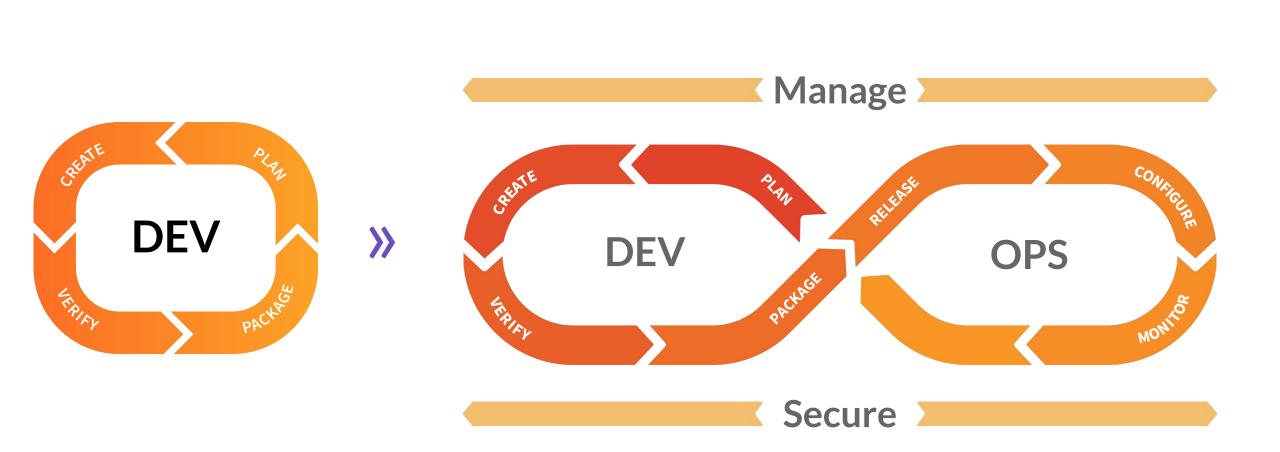
Full SDLC completed 2016







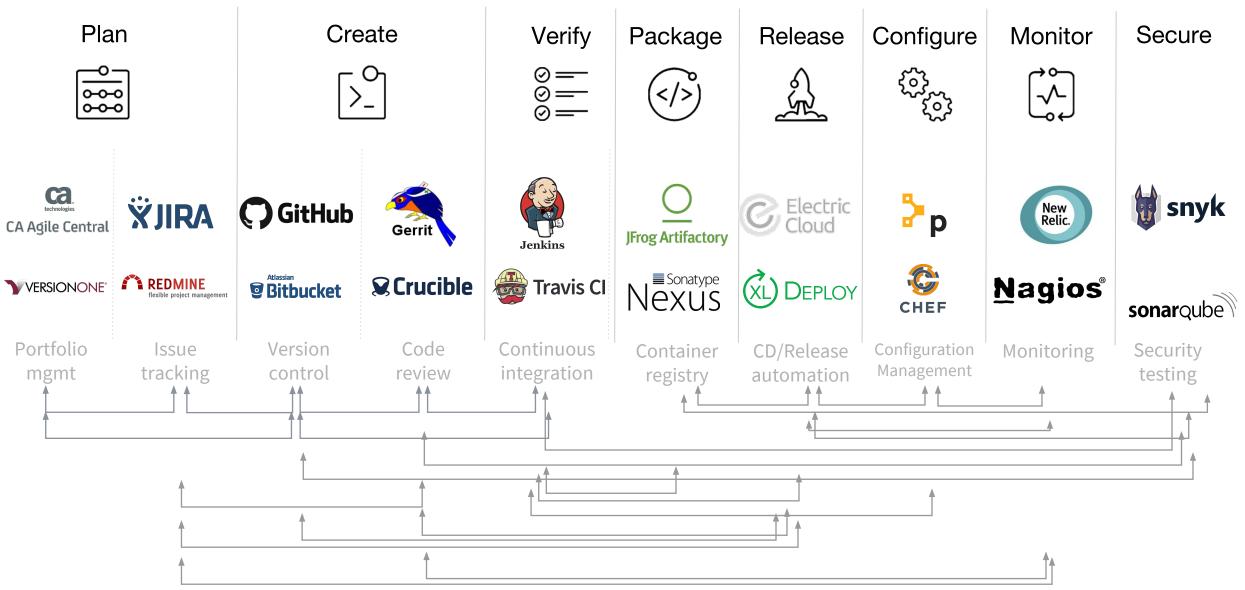




Different teams are using unique set of tools and integrations

The Toolchain Crisis Leads to the DevOps Tool Tax

Integration complexity of toolchains slows down teams: Integration Tax



Traditional DevOps toolchain: Developer Tax

Microsoft Word



One person edits at a time



Multiple copies (hand offs)



Version conflicts



Waiting for feedback



Sequential

What could it be like?



Microsoft Word

Google Docs



One person edits at a time



Many people edit at the same time



Multiple copies (hand offs)



One copy



Version conflicts



Waiting for feedback



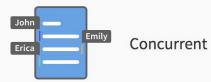
Sequential



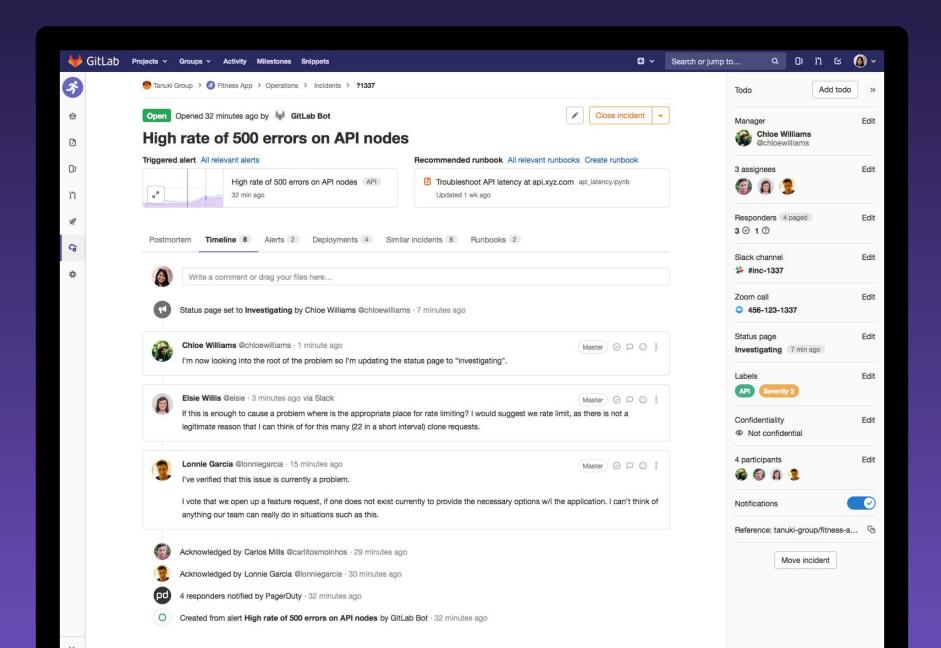
No conflicts



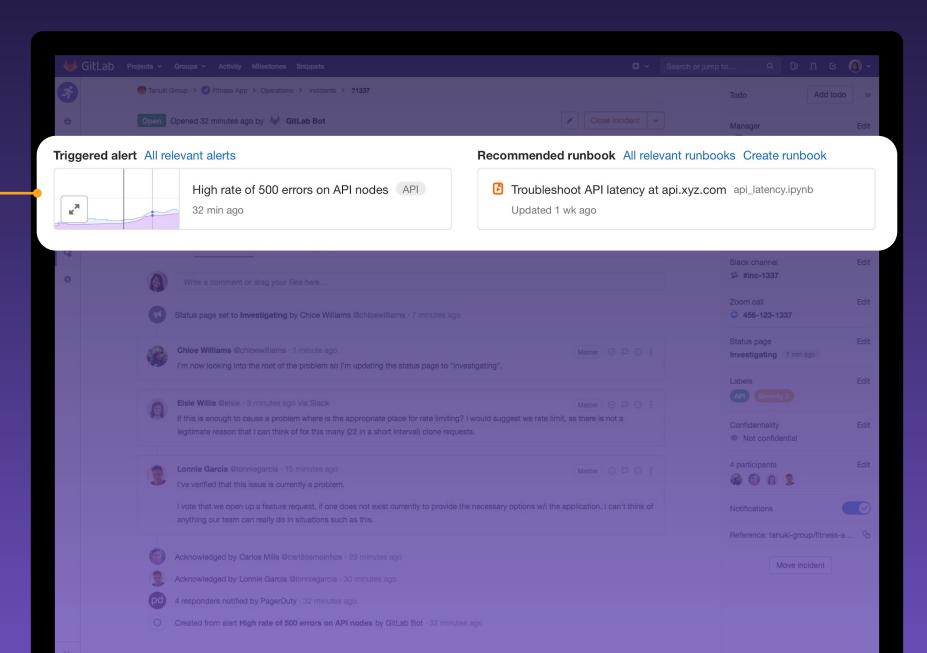
Real time feedback



Incident Management: Data Tax



Triggered alert Recommended runbook

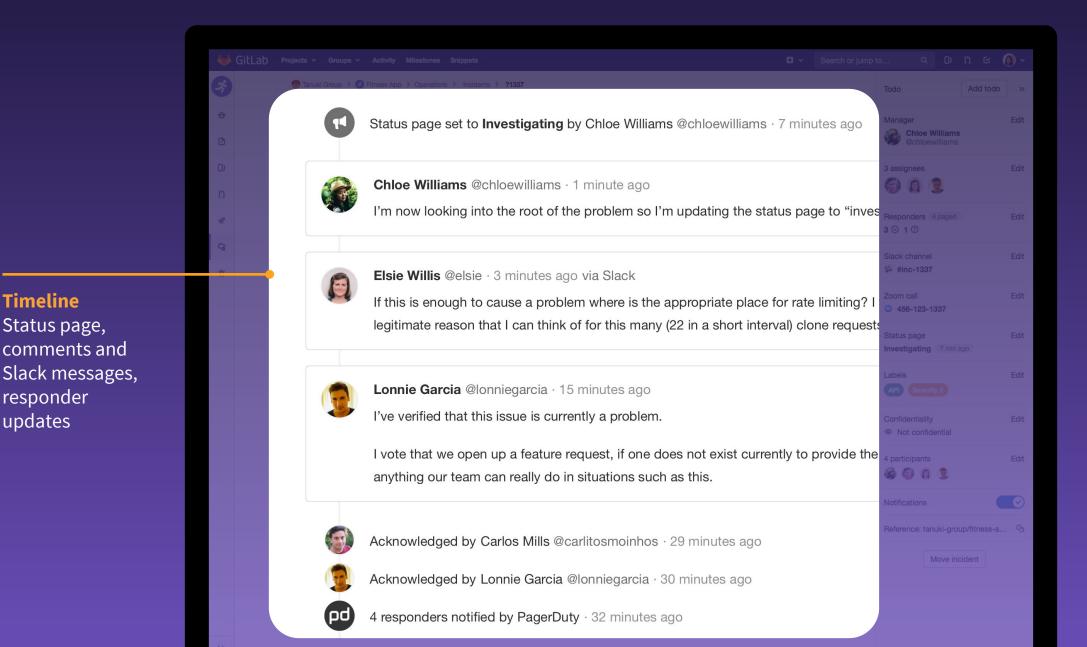


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	Tanuki Group Fitness App Fitness App Fitness App Fitness App Fitness Fitness			
	Open Opened 32 minutes ago by 👹 GitLab Bot			
3	High rate of 500 errors on API nodes		Chloe Williams @chloewilliams	Incic
	Triggered alert All relevant alerts	tecommended runbook All relevant runbooks Create runbook		assi
	High rate of 500 errors on API nodes API 32 min ago	Troubleshoot API latency at api.xyz.com api_latency.lpynb Updated 1 wk ago	3 assignees	resp
	Postmortem Timeline 8 Alerts 2 Deployments 4 Similar in	cidents 8 Runbooks 2		
	Write a comment or drag your files here	Responders 4 paged		
	Status page set to Investigating by Chloe Williams @chloewilliams -	7 minutes ago	3 ② 1 ⑦	
	Chloe Williams @chloewilliams - 1 minute ago		Status page Edit Investigating 7 min ago	
	I'm now looking into the root of the problem so I'm updating the state	us page to "investigating".	Labels Edit	
	Elsie Willis Gelsie · 3 minutes ago via Slack		API Severity 2	
	If this is enough to cause a problem where is the appropriate place for legitimate reason that I can think of for this many (22 in a short interv		Confidentiality Edit	
	Lonnie Garcia @lonniegarcia - 15 minutes ago		4 participants Edit	
	l've verified that this issue is currently a problem.			
	I vote that we open up a feature request, if one does not exist current anything our team can really do in situations such as this.	tly to provide the necessary options w/i the application. I can't think of	Notifications	
		Reference: tanuki-group/fitness-a 🗅		
	Acknowledged by Carlos Mills @carlitosmoinhos - 29 minutes ago	Move incident		
	Acknowledged by Lonnie Garcia @Ionniegarcia - 30 minutes ago			
	4 responders notified by PagerDuty - 32 minutes ago			
	O Created from alert High rate of 500 errors on API nodes by GitLab B	3ot · 32 minutes ago		

People Incident manager, assignees and responders

		sarch or jump to q D 🕅 🗠 🔞 🗸			
	Tanuki Group > S Fitness App > Operations > Incidents > ?1337	Todo Add todo >>			
	Open Opened 32 minutes ago by 👹 GitLab Bot	Manager Edit			
3	High rate of 500 errors on API nodes	Chloe Williams @chloewilliams			
	Triggered alert All relevant alerts Recommended runbook All relevant runbooks Create runbook	3 assignees Edit			
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	Postmorterm Timeline 8 Alerts 2 Deployments 4 Similar incidents 8 Runbooks 2	Slack channel # #inc-1337			
	Write a comment or drag your files here				
	Status page set to Investigating by Chloe Williams @chloewilliams - 7 minutes ago	Zoom call 366-123-1337			
	Chloe Williams @chloewilliams · 1 minute ago I'm now looking into the root of the problem so I'm updating the status page to "investigating".	Status page			
	Elsie Willis Gelsie - 3 minutes ago via Slack (Master) O D O I Investigating 7 min ago If this is enough to cause a problem where is the appropriate place for rate limiting? I would suggest we rate limit, as there is not a legitimate reason that I can think of for this many (22 in a short interval) clone requests. O Not confidential				
	Lonnie Garcia ©lonniegarcia · 15 minutes ago I've verified that this issue is currently a problem.	4 participants Edit			
	I vote that we open up a feature request, if one does not exist currently to provide the necessary options w/i the application. I can't think of anything our team can really do in situations such as this.	Notifications			
		Reference: tanuki-group/fitness-a			
	Acknowledged by Carlos Mills @carlitosmoinhos · 29 minutes ago	Move incident			
	Acknowledged by Lonnie Garcia @lonniegarcia - 30 minutes ago				
	(PD) 4 responders notified by PagerDuty - 32 minutes ago				

Chat, video, and status page Join the incident Slack channel and Zoom call, update your public status page

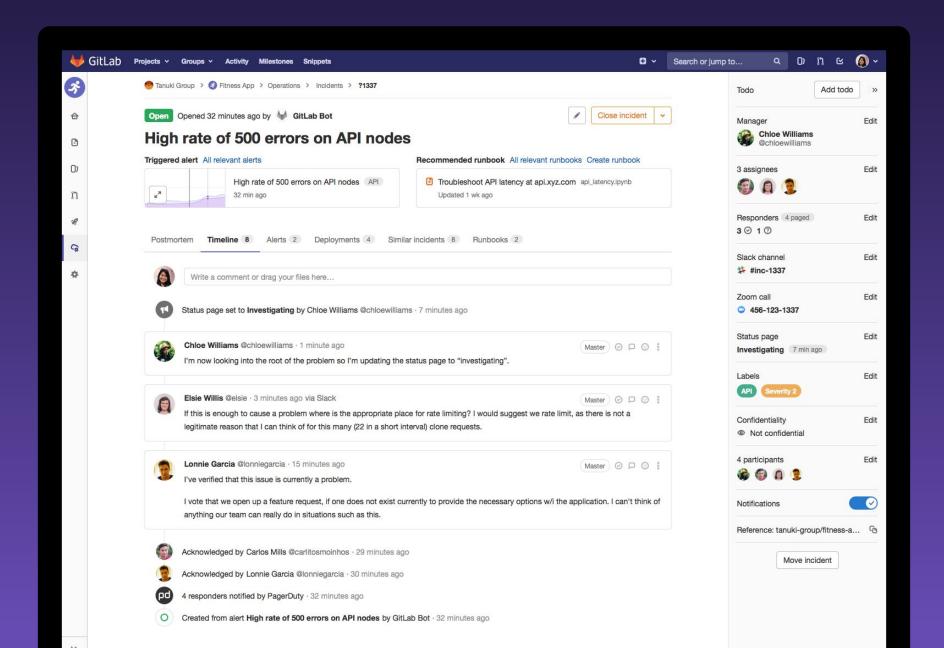


Timeline

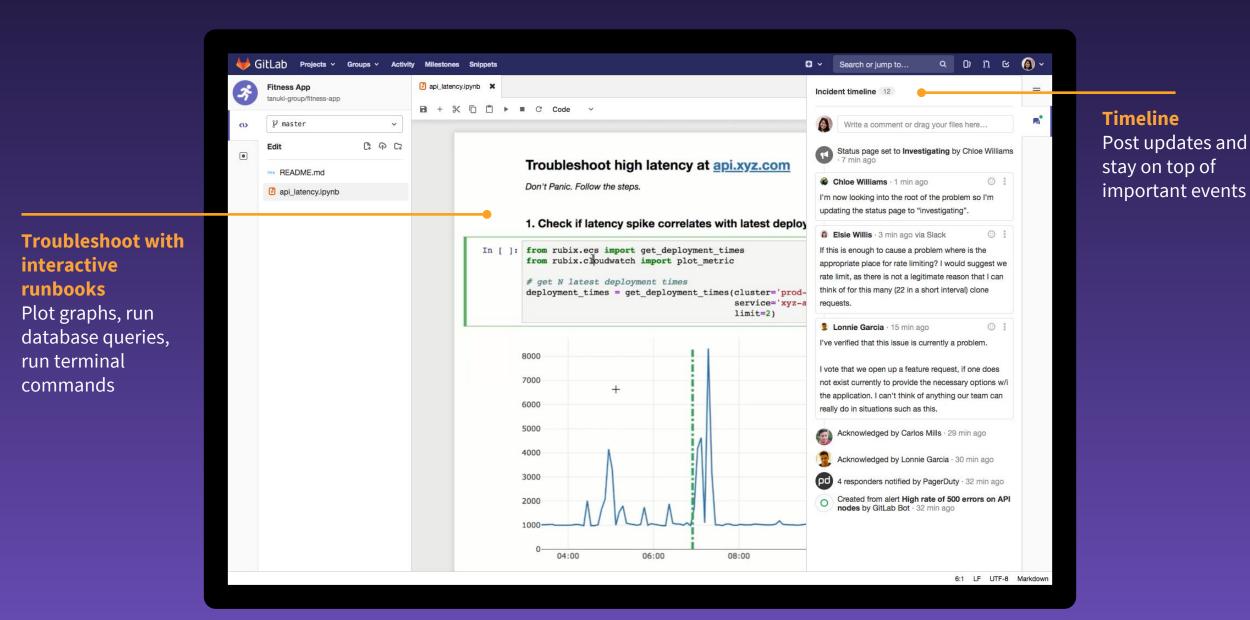
Status page,

responder

updates



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	@elsie · 3 minutes ago via Slack	(Master) (Master) the appropriate place for rate limiting? I would suggest we rate limit, as there is	⊙ □ ⊙ I not a		Edit
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	cia @lonniegarcla · 15 minutes ag that this issue is currently a probl			4 participants	Edit
	ve open up a feature request, if or r team can really do in situations :	he does not exist currently to provide the necessary options $\ensuremath{w/i}$ the application. I such as this,	I can't think of	Notifications	
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Postmortem Collaborative editing with templates 3

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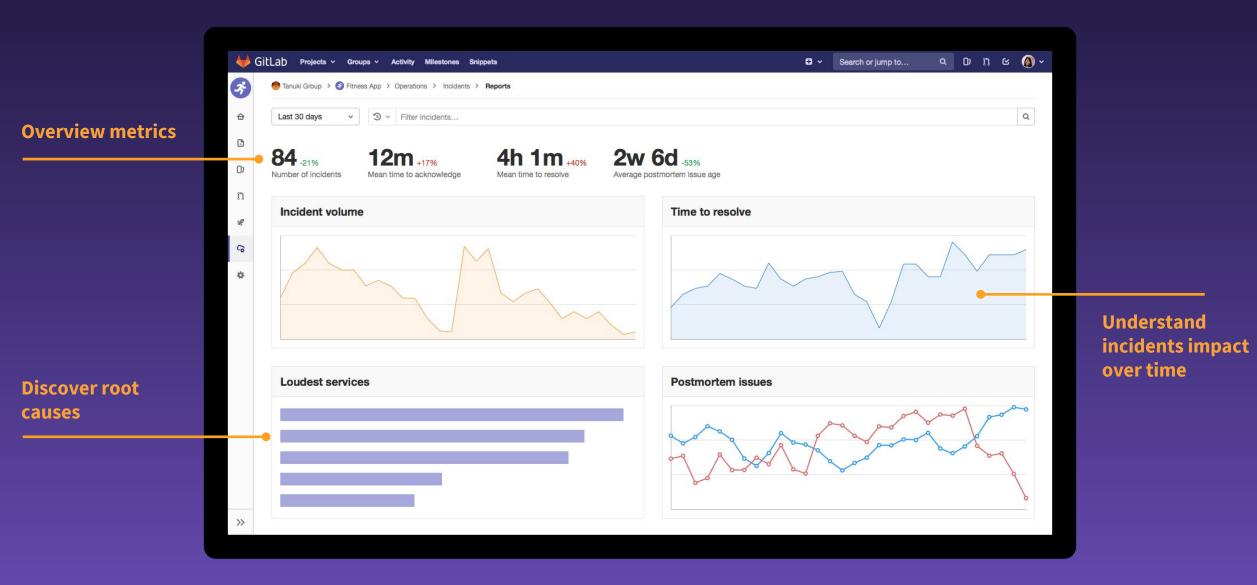
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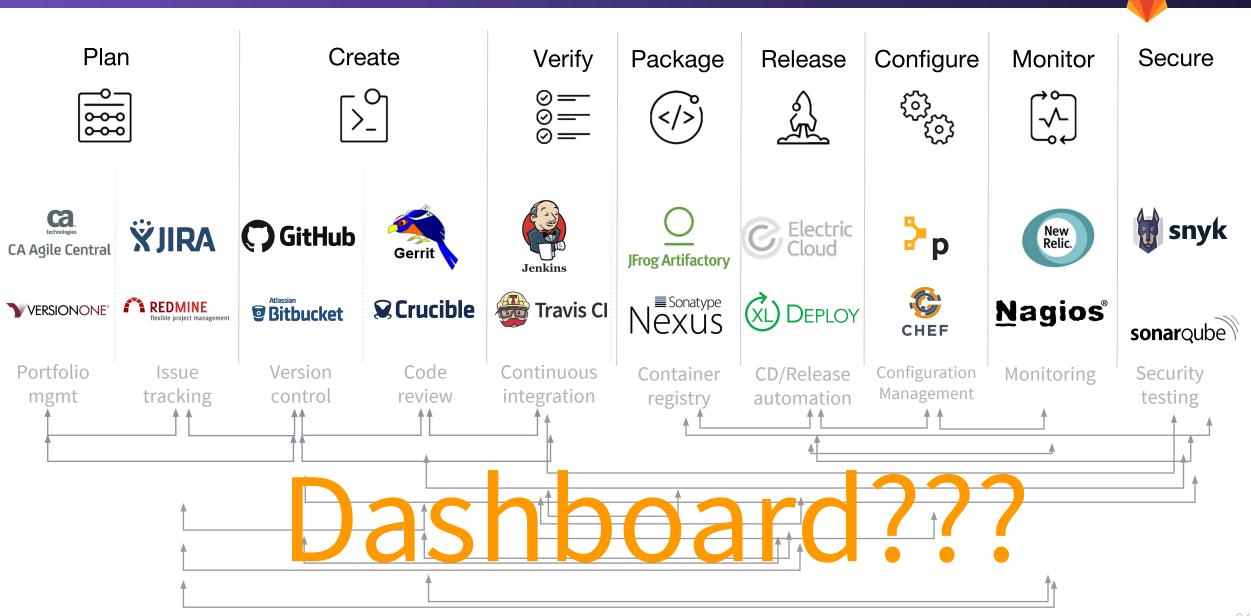
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Timeline Import events and get a clinical overview

Projects v Groups v Activity Milestones Snippets	€ × Sea	earch or jump to Q ()	n e 🔕 -	
Postmortem Timeline 12 Alerts 2 Deployments 4 Similar incidents 8 Runbooks 2		Todo	Add todo >>	
Owner of the review process Impact time (times in UTC) Chloe Williams 2018-09-20 at 00:00:00 to 2018-09-20 at 00:50:00 (50 min 12 sec)	Edit postmortem	Manager Chloe Williams	Edit	
Summary		3 assignees	Edit	
Dumbledore created a read-only mirror. When that new demigod was pushed up, it looks like it automatically kicked off magic for request also had multiple steps to build for different versions - this storm pegged CPU on nfs-XX.	every potion. Each	🕲 д 🤋		
Follow-up issues		Responders 4 paged 3 ② 1 ⑦	Edit	
O #1853 Prevent users from accidentally launching too many unicorns	🕑 Sprint 8	Slack channel	Edit	
Fixing merge requests		₩ #inc-1337		
	🜍 🖻 10/10 ⊙	Zoom call • 456-123-1337		Follow-up issue
Actions taken		Status page Solved 7 min ago	Edit	Fixing merge
Stopped all potions kicked off to eliminate the storm		Labels API Severity 2	Edit	requests Link to related
To do				issues and merg
Check alarms on CPU for nfs hosts		© Not confidential	Edit	requests
 Look into new a way to prevent the storm from requests when a new demigod is uploaded Look at scaling up CPU on nfs nodes. Further investigate Dumbledore and timeouts so that unicorns don't fill up 		4 participants	Edit	τεγμεσισ
Law shouldn't attempt to build versions of new unicorns.		🤹 🗐 A 🧏		
Timeline (all times in UTC)		Notifications		
2018-09-20 00:50:12 🕢 Resolved by Chloe Williams		Reference: tanuki-grou	up/fitness-a 🕤	
2018-09-20 00:50:05 🕔 Status page set to Solved by Chloe Williams		Move inc	ident	
2018-09-20 00:49:51 (a) Marlene Kuhn Running the recommended runbook did the trick! The problem was that Dumbledore created a read-only n jobs brought things back under control. Marking this incident as resolved and pushing an update to status				
2018-09-20 00:34:22 Marlene Kuhn I'm running the recommended runbook for troubleshooting API latency.				



Data is the lifeblood of software: Data Tax





Integration/Support Tax

- + Developer tax
- + Data tax

DevOps tool tax





Cloud-based, end-to-end innovation, development and production platform for financial services. Enable clients to accelerate technology

Uses unique "**transparent source**" model: access to ALL code

Moving to GitLab (SCM and CI) allowed them to "freeze" base code while ensuring all new code met quality, security, and documentation standards.

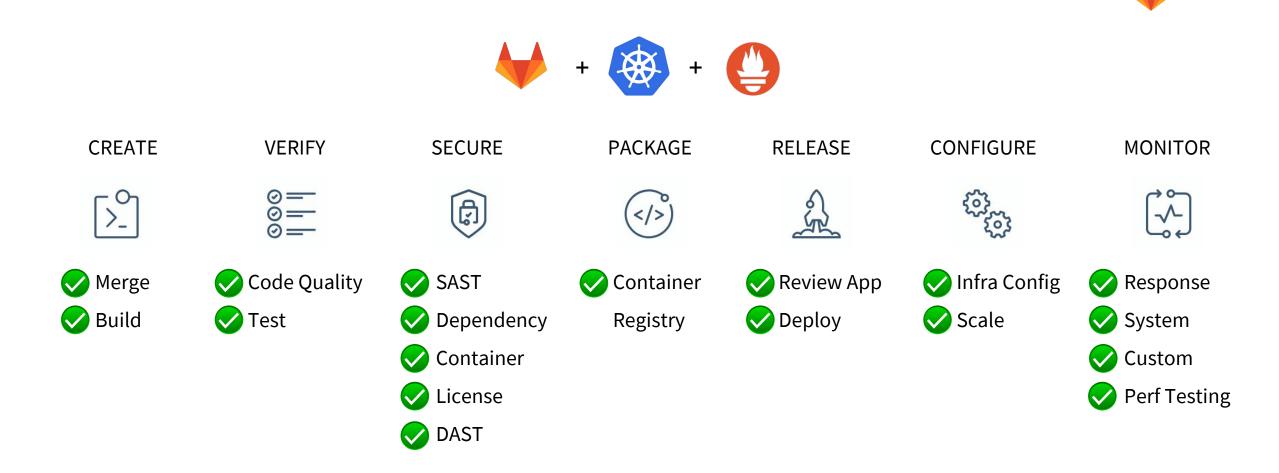


Values that make a difference



Convention over Configuration

Opinionated DevOps: commit your code, GitLab does the rest



<u>Auto Build</u>

Auto Test Auto Code Quality Auto SAST Auto Dependency Scanning Auto License Management Auto Container Scanning Auto Review App Auto DAST Auto Deploy Auto Browser Perf Testing **Auto Monitoring**



If there is a Dockerfile, it will use docker build to create a Docker image.

Otherwise, it will use <u>Herokuish</u> and <u>Heroku buildpacks</u> to automatically detect and build the application into a Docker image.

Auto Build

<u>Auto Test</u> <u>Auto Code Quality</u>

Auto SAST Auto Dependency Scanning Auto License Management Auto Container Scanning Auto Review App Auto DAST Auto Deploy **Auto Browser Perf Testing Auto Monitoring**

Based on the <u>Herokuish</u> and <u>Heroku buildpacks</u> Auto DevOps runs appropriate tests and code quality scans.

Auto Build Auto Test Auto Code Quality <u>Auto SAST</u> <u>Auto Dependency</u>

Scanning Auto License Management

Auto Container Scanning

Auto Review App <u>Auto DAST</u>

Auto Deploy Auto Browser Perf Testing Auto Monitoring Multiple security scans are built into Auto DevOps:

Static Application Security Testing (SAST) runs static analysis on the current code and checks for potential security issues.

Dependency Scanning runs analysis on project dependencies and checks for potential security issues.

Vulnerability Static Analysis for containers runs static analysis on the Docker image and checks for potential security issues.

Dynamic Application Security Testing (DAST) performs an analysis on the current code and checks for potential security issues.

Auto Build Auto Test Auto Code Quality Auto SAST Auto Dependency Scanning Auto License Management Auto Container Scanning

Auto Review App

Auto DAST

Auto Deploy

Auto Browser Perf Testing Auto Monitoring



Review Apps are temporary application environments based on the branch's code so reviewers can actually see and interact with code changes as part of the review process. Auto Review Apps creates a Review App for each branch in to the Kubernetes cluster.

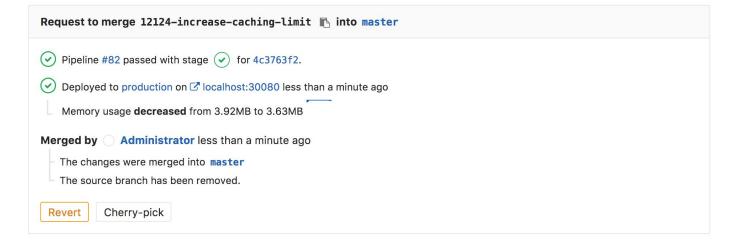
Deploys the application to a production environment in the Kubernetes cluster.

Auto DevOps: a brief overview

Auto Build Auto Test Auto Code Quality Auto SAST Auto Dependency Scanning Auto License Management Auto Container Scanning Auto Review App Auto DAST Auto Deploy **Auto Browser Perf Testing** Auto Monitoring



Auto Monitoring makes it possible to monitor your application's server and response metrics right out of the box. Powered by Prometheus.



Thank you!



Stay in touch:



Everyone can contribute info@gitlab.com