Voice, Voice Metadata, Voice API Update

FINOS Member’s Meeting
June 26th, 2018

Bill Soler, Cloud9 Technologies
Overview

The Program’s purpose is to enable financial services firms and vendors to participate in collaborative open source development related to voice technologies, voice metadata, voice APIs, and workflow enablement between voice systems and other systems that financial services firms use to conduct business.

▪ **Open**  Voice systems and the surrounding supporting systems have been historically proprietary. FINOS provides us with the stage to begin making these system open a little at a time. This in turn allows the focus to be on innovation and not infrastructure.

▪ **Collaboration**  A tenant of open source. Financial voice needs collaborative development to advance and to better meet the needs of the industry. FINOS also provides the platform to help us do this.

▪ **Voice Program areas of focus**  Voice interoperability, Voice metadata standardization, Application Program Interfaces, transcription services, call logging services, voice metadata analytics, call recording, and more.
FINOS Voice Program

- Program Home Page:
  - [https://finosfoundation.atlassian.net/wiki/spaces/VOICE/overview](https://finosfoundation.atlassian.net/wiki/spaces/VOICE/overview)
- Program GITHUB:
  - [https://github.com/finos-voice](https://github.com/finos-voice)
- First Projects Contributed
  - Voice Metadata Standardization Working Group
    - Initial standard proposed ready to begin collaboration. [https://github.com/finos-voice/voice-metadata-standard](https://github.com/finos-voice/voice-metadata-standard)
  - Greenkey SDK
    - SDK is fully onboarded to FinOS and ready for use & contributions. [https://github.com/finos-voice/greenkey-sdk](https://github.com/finos-voice/greenkey-sdk)
Get Involved

- Get involved! Contact us at voice@finos.org to collaborate and contribute
  - Participate in an existing project or working group
  - Contribute your voice related open source project
  - Start your own voice related working group
Thanks!